



PRIVACY NOTICE

At RSA Auto Network, we value your privacy and strive to protect your personal information in compliance with the Personal Data Protection Act 2010. The purpose of this Privacy Notice is to bring to your attention our practices relating to the collection, processing and disclosure of personal information.

For the purpose of this Privacy Notice, please note that:

“Personal information” refers to any information which relates directly or indirectly to you and/or your transactions with us. This information may include your name, address, contact details, the type of products and/or services subscribed to and such other necessary information regarding yourself and your transaction(s).

Source Of Personal Information:

The personal information that we collect and process about you is sourced from:
Information provided by you and/or relevant third parties in the course of you subscribing to the products and/or services with us.

Personal Information We Collect:

Specifically, you may be asked to provide information relevant to your subscription of our products and/or services including but not limited to, your name, address, telephone numbers, e-mail address, type of motor vehicle used, motor vehicle plate number, nationality, gender, languages spoken, NRIC, driver’s license details, emergency contact information, names and other details of your family members (where relevant), etc.

Use Of Your Personal Information:

We process and retain your personal information for our legitimate functions, including but not limited to:

- general administrative and record keeping purposes;
- communicating with our customers and/or corporate clientele;
- audit and compliance purposes;
- for such purposes as required by our regulators; and/or by law

Disclosure Of Personal Information:

To the extent necessary, we may disclose your personal information to third parties that we deal with for the purpose of providing our services to our customers and generally operating our business. These third parties include:

- our business partners, consultants and suppliers who are involved in and/or otherwise assist us to render our services to customers;



- third parties to whom we outsource our internal functions;
- industry associations and training providers;
- regulators, enforcement and such other legal authorities; and
- third parties that we may be deal with for the purpose of mergers and acquisitions.

Where we disclose your personal information to third parties, we will require these parties to abide by our, or equivalent, personal information practices and policies relating to the processing and retention of your personal information.

Your Rights:

You have certain rights pursuant to the Personal Data Protection Act 2010. Should you wish to limit the processing of certain aspects of your and/or another person's personal information, or wish to exercise your right to seek access to and/or to correct your personal information retained by us or have any questions or issues regarding this notice or your personal information, or have any complaints regarding the unauthorized use, disclosure or transmission of your personal information, please feel free to write in to us. However, please be advised that in certain limited circumstances, your rights may be restricted pursuant to the Personal Data Protection Act 2010.

Revisions to Privacy Notice:

This Privacy Notice may be revised from time to time. Notice of any such revision will be given via any communications deemed suitable by RSA Auto Network.

Enquiries:

All enquiries related to this Privacy Notice can be made to:

RSA AUTO NETWORK SDN BHD 1233447-A

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